KINSHIP CARE resource center

March 24, 2023



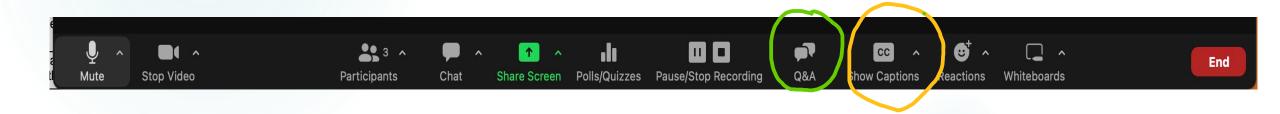


School of Social Work Community Programs MICHIGAN STATE UNIVERSITY

Webinar Instructions

Closed Captions

Questions- submit by typing in your question- test now: Type your name and organization/agency



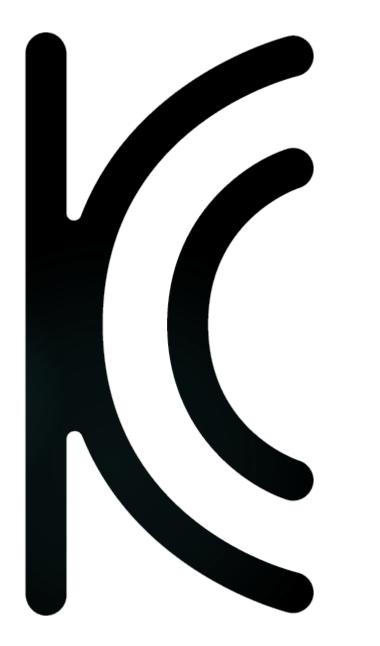
Agenda

► Welcome

- What is the Kinship Care Resource Center
- MichiKIN
- Application Instructions







Kinship Caregivers are the experts of their own lives.

THE KCRC IS ONE OF MANY RESOURCES AVAILABLE TO PROVIDE SUPPORT, INFORMATION, AND REFERRALS TO HELP KINSHIP CAREGIVERS REACH THE GOALS THEY HAVE FOR THEIR FAMILIES.



Current Services

- Outreach, Information, and referral assistance
- Service coordination including <u>2-1-1</u> integration
- Trainings, workshops, and outreach
- <u>Support group calendar on website</u>
- Promote partnerships between public and private organizations
- Family Advocate Enhanced Service Model

Kinship caregivers, we've got your back.







KINSHIP CARE

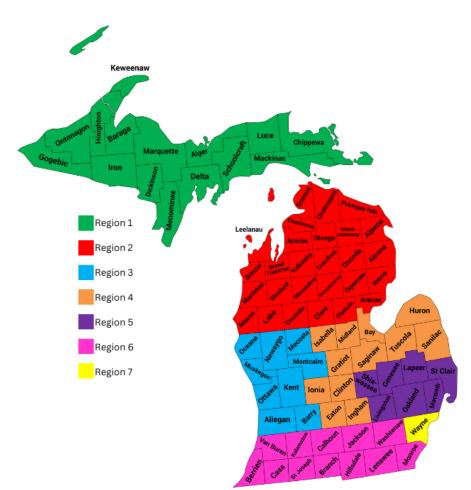
800-535-1218

kinship.msu.edu | kinship@msu.edu

MichiKIN

The KCRC plans to study efficacy of a program intervention model designed to improve caregiver well-being and satisfaction, two standards identified by Title IV E Prevention Services Clearinghouse, the entity responsible for rating the extent of evidence kinship navigator programs are effective.

The KCRC is seeking partners to engage with us in the ongoing delivery of <u>standard care</u> information, referral, and support services, as well as <u>enhanced</u> <u>intervention care</u>, serving families in a select set of counties



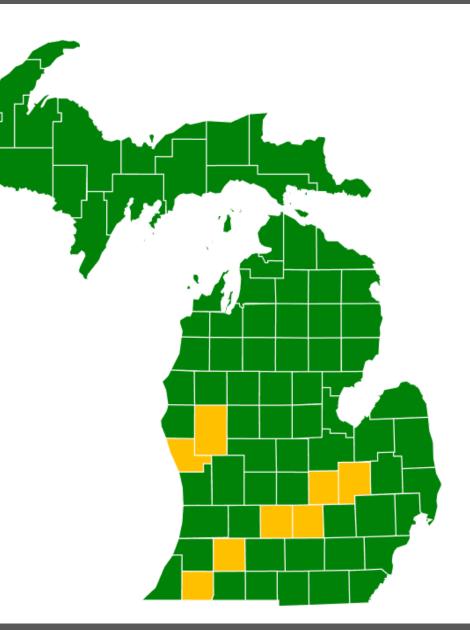
MichiKIN

The MichiKIN Network is envisioned as multiple regionally located organizations committed to building statewide capacity for improving outcomes for kinship families.

Questions?

COUNTIES SERVED BY MichiKIN

- **Standard Care** is currently available statewide and will continue to be available
 - **Enhanced Intervention Care** will be available in 8 counties including:
 - Genesee*
 - Shiawassee*
 - Kalamazoo
 - Cass
 - Ingham
 - Eaton
 - Muskegon
 - Newaygo
 - *Enhanced services are currently being piloted



STANDARD CARE ACTIVITIES (1 OF 2)

Deliver	Deliver basic kinship caregiver telephonic, mail, and electronic (text, chat, email) support, information, and referral	
Participate in	Participate in onboarding and ongoing training activities.	
Implement	Implement regional outreach activities to the general public to teach communities about the KCRC and kinship family needs and concerns (serve as a vendor at fairs, outreach events)	
Engage and participate in	Engage and participate in community collaboratives, and other decision-making bodies to represent the KCRC as a MichiKIN partner.	
Recruit	Recruit kinship caregivers to participate in research	

STANDARD CARE ACTIVITIES (2 OF 2)

Co-create and deliver training	about the KCRC, the needs and concerns of kinship caregivers, and resources available or needed, using tools developed by KCRC staff, an Implementation team, and MichiKIN partners.
Organize and host	training and/or social events that are kinship family driven, culturally relevant, and accessible for communities or groups within the region who have historically been marginalized.
Meet	Meet regularly with the KCRC employed Navigator Coordinator to support continuous quality improvement activities.
Provide	monthly reports and participate in ongoing MichiKIN Network and Navigator meetings.

STANDARD CARE

STATEWIDE SERVICES FOR MICHIGAN KINSHIP CAREGIVERS (COMPARISON GROUP)



STANDARD CARE FUNDING

REGION	REGION COUNTIES		
1*	1* Alger, Baraga, Chippewa, Delta, Dickinson, Gogebic, Houghton, Iron, Keweenaw, Luce, Mackinac, Marquette, Menominee, Ontonagon, Schoolcraft		
2*	Alcona, Alpena, Antrim, Arenac, Benzie, Charlevoix, Cheboygan, Clare, Crawford, Emmet, Gladwin, Grand Traverse, Iosco, Kalkaska, Lake, Leelanau, Manistee, Mason, Missaukee, Montmorency, Ogemaw, Osceola, Oscoda, Otsego, Presque Isle, Roscommon, Wexford	\$20,000	
3*	Allegan, Barry, Kent, Mecosta, Montcalm, Muskegon, Newaygo, Oceana, Ottawa	\$20,000	
4*	Bay, Clinton, Eaton , Gratiot, Huron, Ingham , Ionia, Isabella, Midland, Saginaw, Sanilac, Tuscola	\$20,000	
5	Genesee, Lapeer, Livingston, Macomb, Oakland, Shiawassee, St. Clair	\$40,000	
6	Berrien, Branch, Calhoun, Cass , Hillsdale, Jackson, Kalamazoo , Lenawee, Monroe, St. Joseph, Washtenaw, Van Buren	\$40,000	
7**	Wayne	\$60,000	
Statewide*	Statewide working with Indigenous Kinship Caregivers, supporting statewide support for toll-free lines all regions.	\$20,000	

These amounts are estimates and are subject to change.

*Each of these regions has a minimum expectation of one 20 hour a week Kinship Navigator, who assigned to this Region.

** Each of these regions have a minimum expectation of two 20 hour a week Kinship Navigators or one 39 hour a week Navigator.

*** This region has a minimum expectation of three 20 hour a week Kinship Navigators or one 40 hour a week Kinship Navigator and a 20 hour a week Kinship Navigator

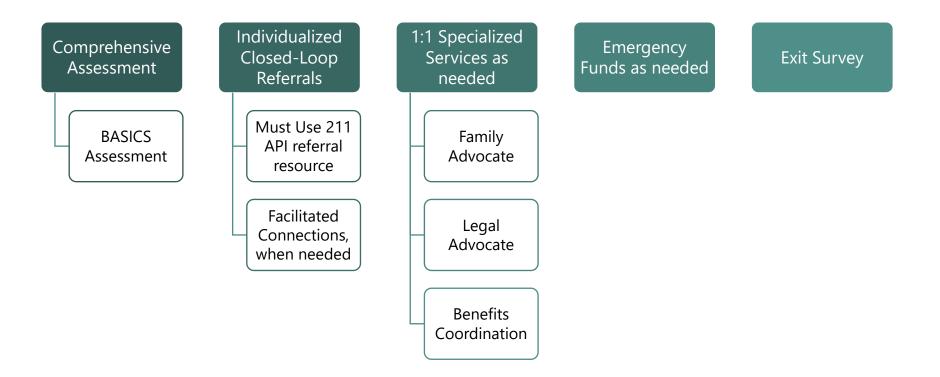
ENHANCED INTERVENTION ACTIVITIES

Deliver case management services including partnering with families, conducting multi-agency case conferences; advocating with families for services, supports, and goods; brokering and coordinating goods and resources, performing outreach and education about kinship family needs and the services offered, and relationshipbuilding with informal supports and resources (neighborhood groups, cultural leaders) and more formal resources (school personnel, MDHHS workers).

Engage in Intervention activities related to intervention practice development, fidelity practices, evaluation activities, and professional development to support the practice

ENHANCED INTERVENTION CARE

THE **TREATMENT GROUP** WILL BE 8 PILOT COUNTIES AND WILL RECEIVE:



ENHANCED INTERVENTION FUNDING

REGION	COUNTIES	Enhanced Intervention Activities
3*	Allegan, Barry, Kent, Mecosta, Montcalm, Muskegon, Newaygo , Oceana, Ottawa	\$38,000
4*	Bay, Clinton, Eaton , Gratiot, Huron, Ingham , Ionia, Isabella, Midland, Saginaw, Sanilac, Tuscola	\$38,000
6	Berrien, Branch, Calhoun, Cass , Hillsdale, Jackson, Kalamazoo , Lenawee, Monroe, St. Joseph, Washtenaw, Van Buren	\$38,000
Statewide*	Statewide working with Indigenous Kinship Caregivers, supporting statewide support for toll-free lines all regions.	

• These amounts are estimates and are subject to change.

• *Regions with Enhanced Intervention are expected to employ a FT case manager

ORGANIZATIONS MAY APPLY TO SUBAWARD FOR

- A. Standard Care Kinship Navigator Activities
- B. Enhanced Kinship Navigator Intervention Activities
- C. Both A and B

• Preference will be given to organizations in regions 3, 4, and 6 to organizations who apply for both A and B.

Family is a relative term.

Questions?

APPLICATION DIRECTIONS AND SUGGESTIONS

- 1. Applications MUST be completed in Qualtrics. The link for the application can be found in the <u>Important Dates table</u> and here <u>Qualtrics Application link</u>
- 2. The application questions can be found on pages 8-12. Answer all questions. The weight of each section is illustrated in point value at the end of each question.
- 3. It is highly recommended interested applicants complete their responses in another document first and have all supporting documents (organizational chart, budget) available prior to entering responses into the Qualtrics Application. Once the link is opened, there is the possibility you may not be able to save your answers and return to the application link later.
- 4. At the end of the survey is a link to attach additional documentation or responses if you wish to do so.
- 5. While most responses will be 200 words or more, please note the maximum word count for any one response is 1000 words.
- 6. Applicants will be notified by April 21, 2023.

APPLICATION ORDER

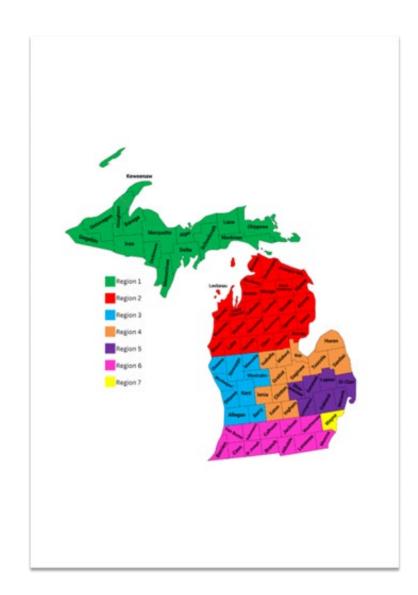
Contact Information Organizational Information Staffing Service Population Outreach and Engagement Enhanced Intervention Activities Budget Agree/Understand

CONTACT INFORMATION

- a. Primary Contact and Principal Investigator- This person is the individual responsible for oversight of the award.
- b. Executive Director
- c. Information and Technology Contact
- d. Please provide the following:
 - i. EIN (Employer Identification Number)
 - ii. *<u>UEI (Unique Entity</u> <u>Identification)</u>
- iii. IDC (Indirect costs)
- iv. Do you have an existing relationship with MSU? Yes/No

ORGANIZATIONAL INFORMATION (1 OF 2)

- a. Select the region or regions your organization is interested in subcontracting to deliver Standard Care Activities
- b. Describe your organization including mission, populations served, geographic regions served, and a brief description programs and services.
- c. Describe what interests your organization in becoming a partner providing statewide support for Kinship families and what assets or perspectives would make you an ideal partner.
- d. Provide a brief summary of your organization's experience providing services similar in size or scope to those you are applying to perform listed in this RFP.
- e. What does diversity, equity, and inclusion mean to your organization?



ORGANIZATIONAL INFORMATION (2 OF 2)

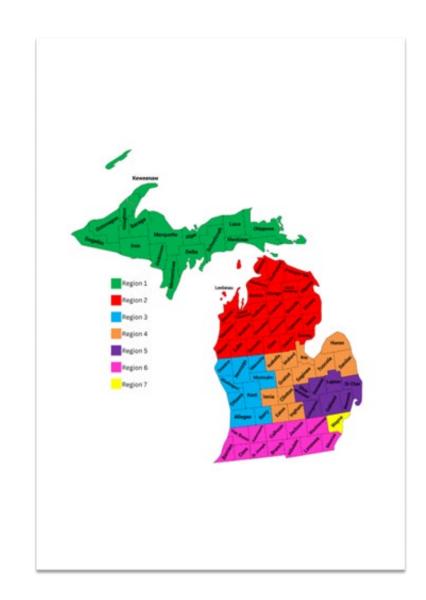
f. Describe your organization's strategies (and how they came to be) for engaging in the advancement of and commitment to diversity, equity, and inclusion.

- Please give examples of how the organization operationalizes these in everyday practice.
- How will you apply this to work with kinship caregivers?

g. How are you evaluating the impact of your DEI strategies and how often do you assess your progress?

h. Standard care will require all regional partners to serve kinship caregivers statewide (control group) and to offer families living in specific counties the option of receiving enhanced services (treatment group). What (if any) experience does the organization have with participating in evaluation and/or continuous quality improvement activities?

i. Organizational Chart: Upload an agency-wide organizational chart.



STAFFING (1 OF 2)



- a. After reviewing the <u>Kinship Navigator position</u> <u>description</u> and minimum qualifications:
 - Describe the organization's plan to recruit a Kinship Navigator
 - What opportunities and challenges might exist for your organization to support this position?
- b. Would your organization consider the Kinship Navigator to be:
 - In-person, Hybrid, Remote or Other
- c. Describe the hiring process, onboarding, and review of performance process for both the navigator position and the supervisor.

STAFFING (2 OF 2)



d. How will the MichiKIN Kinship NavigatorSupervisor be selected and what percentage of time per week will be allocated to perform the responsibilities of this position?

e. Orientation for Kinship Navigators is expected to occur in person in the East Lansing area on or before July 12. Include a plan that describes how your agency will ensure staff and equipment are in place by this date.

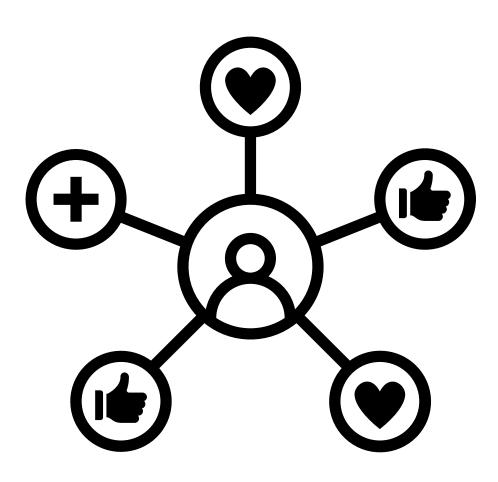
f. Describe the organization's plan to continueto provide services if Kinship Navigator or Supervisorstaff turnover occurs.

SERVICE POPULATION

- a. Please describe the needs and challenges faced by kinship caregivers involved in child welfare (often referred to as FORMAL) as well as your organization's current engagement with this population. Direct services to kinship families is NOT required to eligible for funding.
- b. Please describe in detail the needs and challenges faced by kinship caregivers who are not involved with child welfare (often referred to as INFORMAL - may have guardianship, may have no legal arrangement), as well as your organization's current engagement with this population. Direct services to kinship families is NOT required to be eligible for funding.

OUTREACH AND ENGAGEMENT (1 OF 2)

- a. Describe your role and involvement as an organization in regional or county level Community Collaboratives, Coalitions, or Committees where kinship caregiver issues can be highlighted or prioritized and where a Kinship Navigator or Family Advocate might have opportunity to participate?
- b. Describe how you will determine the type, time, and location of kinship ONLY family-centered activities (training or social event) to hold in your region?
 Please describe how you will engage hard to reach kinship caregiving families (i.e., English as a second language, Black, Indigenous, People of Color, undocumented families, LGBTQIA families, and families with disabilities)?

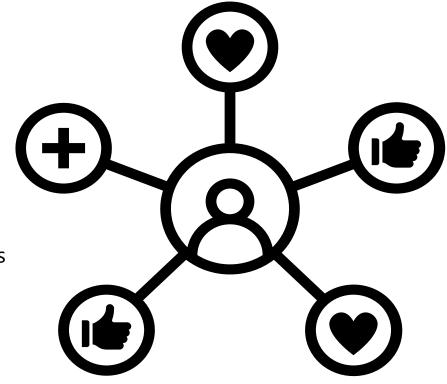


OUTREACH AND ENGAGEMENT (2 OF 2)

c. Kinship Navigators, Family Advocates and MichiKIN Network Supervisors from all regions will work closely with a KCRC Navigator Coordinator and/or Coach (using KCRC call protocol, and data systems), the KCRC Evaluation team, Family Advocates, KCRC Administrators, and one another. Describe the organization's experience working on a similar project that required a high level of collaboration and communication. Please be specific and include lessons learned through this experience and recommendations for this project based on these experiences.

d. How have you engaged in developing public awareness of an issue, problem, or opportunity in the region(s) for which you are applying and what was the outcome?

e. Please list the name(s) of at least one Kinship Caregiver support group in the region(s) for which you are applying. If the region does not have one, please identify the one nearest to this region.



ENHANCED INTERVENTION ACTIVITIES (1 OF 2)

a. Our organization is interested in applying for funding to support Enhanced Intervention activities: Yes/No

b. Our organization is interested in applying for funding to support the hire of a Kinship Family Advocate in the following counties:

- Muskegon and Newaygo
- Kalamazoo and Cass
- Ingham and Eaton

c. After reviewing the Family Advocate position description and minimum qualifications:

- Describe the organization's plan to recruit a Family Advocate to participate in the case manager pilot
- What opportunities and challenges might exist for your organization to support this position?

ENHANCED INTERVENTION ACTIVITIES (1 OF 2)

d. Describe the hiring process, onboarding, and review of performance process for both the Family Advocate and the supervisor.

MSU is committed to achieving excellence through cultural diversity. The university actively encourages applications and/or nominations of women, persons of color, veterans, and persons with disabilities. Please include in your description how your hiring, onboarding and review of performance are or are not aligned with MSU.

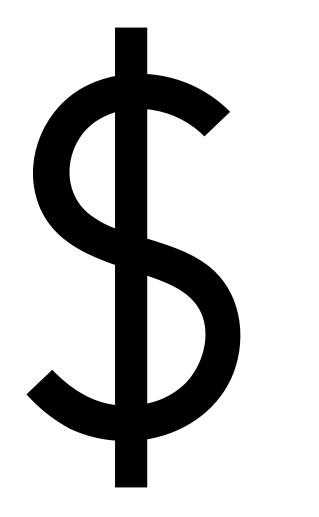
e. Would your organization consider the Family Advocate to be:

• In-person, Hybrid, Remote or Other

f. How will the MichiKIN Kinship Navigator Supervisor be selected and what percentage of time per week will be allocated to perform the responsibilities of this position?

g. Describe the organization's plan to continue to provide services if Family Advocate or Supervisor staff turnover occurs.

h. Orientation for Family Advocates is expected to occur in person over the course of two days, in the East Lansing area by July 12. Include a plan that describes how your agency will ensure staff and equipment are in place by this date.



BUDGET

- Upload a budget to support the work outlined in the RFP. Please include any indirect cost rate.
 - Upload a budget justification. Include the justification for each line item (i.e., specific personnel, equipment (type), mileage, postage, etc.)

AGREE OR UNDERSTAND

1. Until at least September 30, 2023, navigators will be responsible for supporting kinship caregivers who call, email, and chat during an assigned navigator shift. This means navigators will support families statewide.

2. The grant funding ends September 30, 2023, and though renewal is expected, it cannot be guaranteed.



DUE DATES

Date		Event	Location
March 14	4, 2023	MichiKIN Expansion Announced and Questions Survey opens	Submit questions to the Questions Survey or leave a message at (517) 353- 8620 including an email where answers can be emailed.
March 13	3, 2023	Application Open	Application Link
March 29	9, 2023	MichiKIN Expansion Responses to Questions	MSU KCRC website
April 10,	2023	Application DUE DATE	

Questions?

Thank you!